**Using workplace assessments: common domains and descriptions**

**Interviewing Skills:**

Active listening skills including facilitating patient’s telling of story;

effectively using questions/directions to obtain accurate and adequate information;

responding appropriately to patients affect and non-verbal cues.

**Physical Examination Skills:**

Follows efficient, logical sequence; balances screening/diagnostic steps for problem;

informs patient;

sensitive to patient’s comfort, modesty.

**Consideration for patient/Professionalism:**

Responds to patients’ feelings,

shows respect, compassion, empathy, establishes trust;

attends to patient’s needs of comfort, modesty, confidentiality of information.

**Clinical Judgement:**

Selectively orders/performs appropriate diagnostic investigation, appropriate prescribing including consideration of risks and benefits.

**Counselling and communication Skills:**

Agrees plan with patient

Explains rationale for test/treatment, obtains patient’s consent, educates/counsels regarding management.

**Organisation/Efficiency:**

Prioritizes; is timely; succinct

**Overall Clinical Competence:**

Demonstrates judgement, synthesis, caring, effectiveness, and efficiency.